

PEARL RESTRINGING ORDER FORM



YOUR NAME AND ADDRESS:

Please print

TELEPHONE:

EMAIL: T.RED

ITEMS TO BE RESTRUNG (e.g. 18 INCH NECKLACE WITH GOLD/SILVER CLASP)

CALCULATE COST INCLUDING POSTAGE

Necklaces and Bracelets £3.25 per inch (£3.25 per 2.5cm) plus £8.50 postage

TOTAL PAYMENT:

Send this form with your necklace and payment to

Helen Kendall-Tobias 2, Downlands, Harrietsham Kent ME17 1LE

Please make cheques payable to H Kendall-Tobias

Please send your items by Royal Mail Special Delivery (Signed for/Recorded delivery is not insured).

If the clasp of your necklace or bracelet is lost or needs replacing - please phone us first on 07725 576472 or email helenktobias@aol.com for an estimate, before despatching your necklace. You may also wish to take a photograph of your necklace before you despatch.

FAQs

- **Should I send the necklace in its box?** This isn't necessary although please make sure the item is protected with bubble wrap or similar.
- **How will you return my necklace?** By Royal Mail Special Delivery with standard insurance up to £750
- **What does your service include?** Your pearls will be cleaned and restrung with knots on silk thread. The original clasp will be used if in working order. If your necklace is very dirty e.g. covered in make-up or affected by perfume or hair spray - we will do our best to clean and restore them, but it may be impossible to undo the damage.

We will email you on receipt of your necklace and provide you with an estimate of the time/date that the restrunging will be completed and your necklace returned to you. We reserve the right to decline an order.

SIGNED:

DATE: